The Normanby

Access Statement

Introduction

Offering 16 rooms, our guesthouse is located 5 minutes walk from the town centre. Guest rooms are located on the ground, first and second floors and are not easily accessible for wheelchair users.

Pre-Arrival

- The nearest railway station (Scunthorpe terminating at Cleethorpes) is half a mile away.
- The nearest bus stop is at the main Bus Depot, which is in the town centre.
- We can be contacted by telephone or e-mail. Please see the Contact Information section of this document for full details.

Arrival & Car Parking Facilities

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- Parking is off road. Please park facing towards the building as close as possible in order not to block the pavement. Larger vehicles can park on- road. Limited secure parking is located to the side and rear of the guesthouse.
- Motorcycles and bicycles can be parked in the locked rear garden.

Main Entrance/Reception

- There is one step of 5 inches from the forecourt up to the covered front porch. This is flat and approximately 1.5 metres long. The doorbell is located on the window sill to the right of the front door, approximately 1 metre high.
- Please ring the door bell, or telephone, on your arrival.
- A 3" threshold leads through the front door into the main Reception Hallway.

<u>Public Areas – Hallway, Stairs, Landings, Corridors etc.</u>

- The front door leads into the hallway.
- From the hallway is an en-suite family room and a single room en-suite
- There is a staircase leading directly from the hallway to first and second floors. A glass door gives access to the hallway leading to the Dining Room/Resident's Lounge and staircase to first and second floors.

- There are 16 steps up to the first floor landing, from both hallways. On each first floor landings are family and double en-suite rooms. The landing to the right has a communal shower and toilet.
- The second floor is reached from both first floor landings. The steep staircases have 14 steps and each landing have three standard rooms. The top left landing has a communal shower and toilet.

Public Areas

- The reception hallway has a two-seater settee.
- The Lounge/Dining Room. The dining room seats 20. A fire door leads down a ramp to the rear garden. Smokers are able to use the garden and seating is available. The resident's lounge adjoins the dining room and this has a 3-seater leather settee and two comfortable armchairs.
- We ask that guests do not consume take-away food in the bedrooms. The dining room is available up to 9 pm for guest use.

Shop

- The nearest shop, selling newspapers and general goods is two minutes' walk away
- The town centre is five minutes' walk away.

Leisure Facilities

- Normanby Hall Golf Course is 10 minutes drive.
- The Leisure Centre is only 10 minutes walk away.

Bedrooms & Sleeping Areas

- We have a mixture of single, twin and family and double rooms. We have seven ensuite rooms.
- All standard rooms have wash basins.
- All rooms have colour television (digital free view channels) and tea/coffee making facilities.

Additional Information

- We do not permit smoking anywhere in the house, but you may smoke outside the front of the property or in the seating area in the rear garden. Ashtrays are provided.
- We are happy to refrigerate any medication. We can also keep any perishables in our fridge for a limited period.
- The accommodation is serviced by a modern fire alarm system; additionally fire extinguishers are installed in strategic locations. We also have one room with strobe fire alarm for guests with impaired hearing.
- Wireless internet access is available

Contact Information

Address: The Normanby

9-11 Normanby Road

Scunthorpe DN15 6AR

Telephone: 01724 289982

Email: jnormanby@ntlworld.com

Website: http://www.normanbyhotel.co.uk

Local Taxi numbers

• AXI Private Hire 01724 798877

• Kath's Kabs 01724 876262

Contact Telephone and Email Address

We welcome your feedback to help us continuously improve. If you have any comments please phone 01724 289982 or email jnormanby@ntlworld.com